



Prescription Refill Policy

Prescription medications are a very important tool in providing our patients with the best medical care. If your pet requires a prescription refill, we ask for the courtesy, when possible of providing us 24 hours notice. Allowing us sufficient notice permits time for the doctor to review the patient's medical record, assure there are no medication adjustments required and approve the medication refill. Additionally, this gives our technicians time to prepare the prescription for your pet. Our receptionist will call you when the medication is ready.

All medication refills legally require a valid veterinarian-client-patient relationship. This means the doctor would have to have examined the patient within one year of filling a prescription. Furthermore, for the safety of the patient, some medications require periodic blood testing.

Just as in human medicine, prescriptions of controlled medicines are carefully monitored. Controlled medications may require a written prescription for each refill, a limited refillable quantity or strict refill timing requirements.

Old York Veterinary Hospital will not fax a prescription to any online pharmacy. If you would like to purchase medications from one of these companies we can provide you with a written prescription and ask that you come pick it up. We cannot vouch for the quality, dosing, proper storage, or legitimacy of medications purchased online. Old York Veterinary Hospital offers the convenience of an online pharmacy associated with our hospital, VetSource. A link to VetSource is available at OldYorkVet.com, in the online ordering tab.

We thank you for the privilege of allowing us to care for your pets.