



## **Financial Policy**

Old York Veterinary Hospital has established a financial policy to ease the strain of difficult money discussions.

Prompt payment for services and products is expected at the time of service. You will receive a treatment plan before any services are performed, which will give you a cost range of the recommended medical treatment plan for your pet. A medical deposit may be required at the time of hospitalization.

### **Acceptable means of payment include:**

- Cash or checks: Checks will be run through Provident Bank and drafted directly from your checking account. Proper ID will be required to process a check. This includes a driver's license or state-issued ID. Any checks returned for insufficient funds (NSF) will be assessed a fee that will be added to the balance of your account.
- Visa, MasterCard, American Express or Discover
- Pet Health Insurance: This requires you to pay in full at the time of service. Then you will submit your claim to your carrier for reimbursement.
- Recommended third-party payment plans:

CareCredit: Link available at [www.oldyorkvet.com](http://www.oldyorkvet.com), left column apply now

Additional services will not be rendered on an outstanding account. Accounts that fail to pay according to the above terms may be sent to a collection agency for recovery, which may include credit reporting.

Thanks for the prompt payment of your account.